

## Contact Us

Help us improve our service to you. If you'd like to pay us a compliment or are dissatisfied with any aspect of the service you have received, please let us know.

Phone our Customer Relations team on (+968) 24577300

Fax your complaint to- (+968) 24561841

Or write to us at:

Customer Relations:

United finance company

P.O Box 3652,P.C 112,Ruwi

Sultanate of Oman

Tel: (+968) 24577300

Fax: (+968)24561841

Email:emailto:ufc@ufcoman.com

Website:www.ufcoman.com

Making a formal complaint

We recognize that sometimes things don't go as well as they should. If you have a complaint, let us know so we can fix the problem. We will investigate the complaint, answer your questions and do all we can to regain your confidence.

Dispute resolution

We expect that our frontline staff, managers or Customer Relations team will completely resolve the issues you raise. If however, despite our best efforts, you believe your complaint has not been satisfactorily dealt with, you may wish to contact an external dispute resolution service.

Feedback

If you have any comments or suggestions pertaining to our products and services, please let us know by completing our online feedback form. We will respond to your enquiry within 1 business day.